



**YOUR INDUSTRIAL & SAFETY PARTNER IN  
PAPUA NEW GUINEA  
FOR OVER 50 YEARS**

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INDUSTRIAL | ENGINEERING | CONSTRUCTION | MINING | MANUFACTURING  
AGRICULTURE | FORESTRY | AUTOMOTIVE | FABRICATION | SAFETY

50  
YEARS

# The Bishops Difference

For more than 50 years, the team at Bishops has proudly watched PNG grow – through Independence, the PNG LNG project, and the myriad of industries that have started and flourished in this rich land.

And the biggest contribution Bishops has made to PNG's growth has been supporting you with locally supplied stock of all the "little things" you've needed to get started and grow.

Walk into any Bishops branch and you'll see just a small fraction of what we hold in stock within our warehouses "out the back", and these warehouses reflect just another fraction of what Bishops is capable of sourcing for you, fast, through its unrivalled access to more than 100 leading brands, and international markets.

By supporting you, we've grown ourselves – to become the largest and most trusted brand for the supply of all the "little things", the tens of thousands of products across a broad range of categories, that we call Industrial & Safety.

**All of this has been achieved because of what makes us *different* from any one else, including:**



Investing in and maintaining more than K50 million of stock in country, ensuring you can get what you need, reliably and fast



Developing a dedicated sourcing team to procure on your behalf when we don't (yet) have what you need in stock – from anywhere in the world



A market-leading catalogue and website through which to search for all the most commonly asked-for products, making it easy for you to find, research, and order



Sourcing and supplying you with only the highest quality products – whether that be workwear and PPE complying with Australia's exacting safety standards, hand tools that come with a life-time manufacturer's guarantee, or industrial-grade equipment tried and tested in PNG's harsh working environment



Training our local team with technical knowledge to guide and support you when you're not quite sure what products will meet your needs



Building systems that enable our team to turnaround quotes fast, expedite your orders, and get them delivered directly to you, giving you full and proactive transparency throughout our supply chain so you know what's coming and when



Working with you to consolidate what you buy around quality, fit-for-purpose products, and introducing you to innovative new products as they are brought to market



Fixing a competitive discount for you on all your commonly purchased products so you have the comfort of knowing you're always buying competitively, even as supplier price inflation flows through



Streamlining your ordering and payment process, removing unnecessary touchpoints to make it as painless as possible for you

**Most importantly, we see our relationship as a Partnership.**

We supply and do all the "little things" to enable you to stay focused on your big picture – whether that's running a small workshop or building PNG's next "great asset".

We are here to serve you, and we look forward to shaking hands to begin...

# Quality Products From Trusted Brands

We can access over one million engineering, industrial and safety products from more than 1,000 suppliers around the world. Need something obscure? Challenge our team to source it for you, we procure from all around the world to bring you everything you need in country.



## More than K50 million in stock and over 15,000 products.

With the largest investment of stock in country, we're proud to hear people in industry say "you'll get it at Bishops". Check out our wide range of products:



Safety  
Equipment &  
Consumables



Clothing &  
Footwear



Welding &  
Abrasives



Power,  
Pneumatic &  
Engine Powered  
Tools



Hand &  
Cutting Tools



Fasteners



Material  
Handling &  
Lifting



Workshop,  
Machinery &  
Construction  
Equipment



General  
Industrial  
Products



Janitorial,  
Hygiene, Crib  
& Leisure  
Products



Lubricants,  
Sealants &  
Chemicals



Hydraulic,  
Valves, Hoses  
& Fittings



Bearings, Seals  
& Transmission  
Products

# In-House Services



## **Embroidery**

Our embroidery services are available on clothing, caps and more. Whether it's adding your company logo to garments or personalizing uniforms with staff members' names, Bishops have you covered.

We oversee every step of the process, starting with digitizing your design through to the final product. What sets us apart is that all of this is handled in-house, at our Port Moresby and Lae branches, ensuring quality and attention to detail throughout the entire process. We can even take care of sourcing and supplying the garments, saving you time and allowing you to get back to the job at hand.



## **Lifting Inspection & Testing**

Situated within our Port Moresby warehouse, our sling manufacturing and testing facility offers both convenience and top-tier standards. We specialize in the fabrication and testing of chain, wire rope, and synthetic slings, adhering strictly to Australian Standards and accommodating loads of up to 200 tonnes. Furthermore, we provide comprehensive testing services for your lifting and rigging equipment.

We take pride in offering certification for all our manufacturing and testing processes, which not only assures quality but also ensures compliance with your workplace safety requirements.



## **Hydraulic Hose Manufacture**

Make Bishops your go-to partner for all your hydraulic hose and fittings needs. Bishops can conduct on-site inspections, provide you recommendations, and manufacture and supply hoses tailored to suit your requirements, reducing your downtime and saving you at your bottom line.



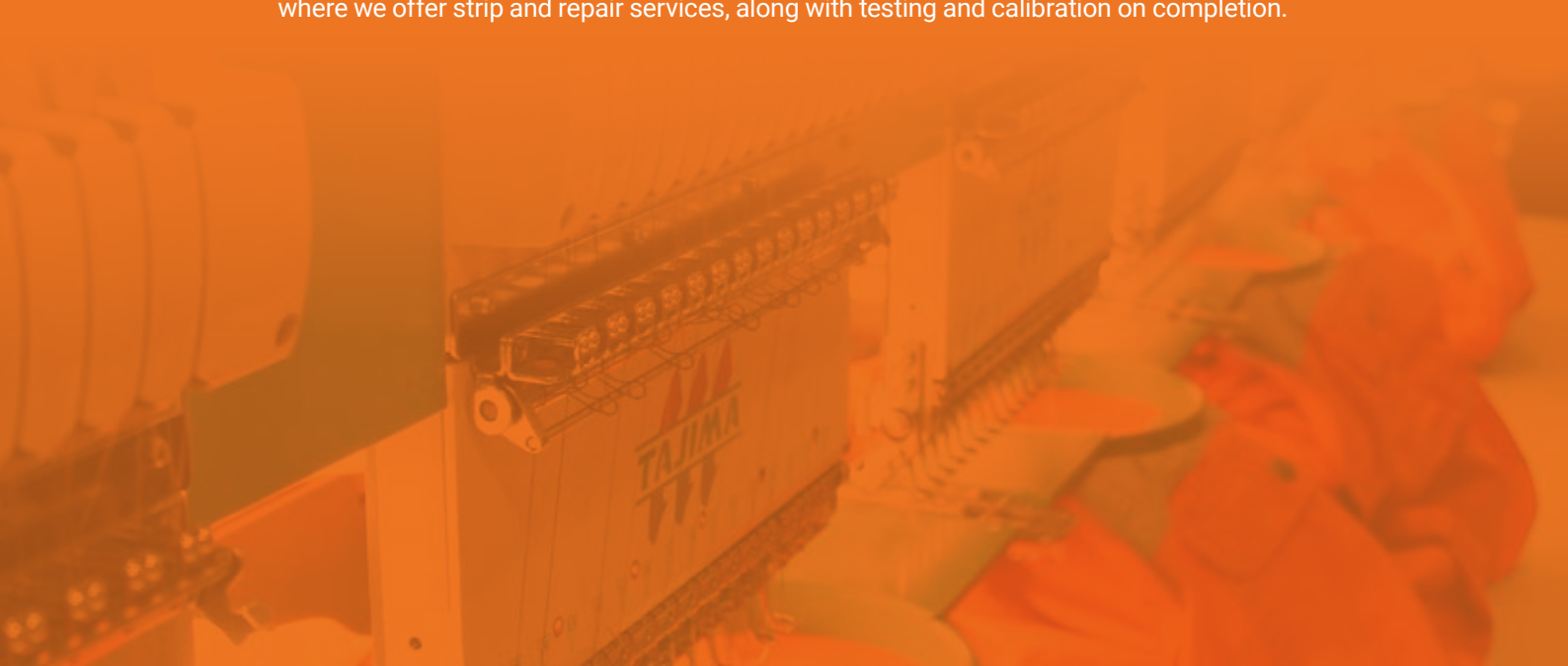
## **Torque Wrench Calibration**

Unmaintained tools make an unsafe workplace. Ensure your team's safety and engage Bishops in-house Torque Wrench Calibration Services at Port Moresby. We have the facility to test and re-calibrate all types and brands of torque wrenches and will provide you with the required certification, ensuring your equipment is up to the job every time.



## **Enerpac Hydraulic & Pneumatic Equipment Testing, Calibration & Repairs**

We've partnered with leading brand, Enerpac to bring you the highest quality in servicing your hydraulic tools. With specially trained staff, Bishops have the facility to carry out inspections and troubleshooting on hydraulic equipment. We can bring our expertise to you on-site at your location or visit us at one of our warehouses. Get the complete service for all types Enerpac equipment at our Port Moresby branch, where we offer strip and repair services, along with testing and calibration on completion.





# Find What You Need

## Instore

Whatever your business, our branches are conveniently located to get you everything you need to get the job done. Visit one of our showrooms to see our product range for yourself.



## Can't Get Instore?

Contact our helpful team members, we make purchasing easy for you so you can get back to what you do best.



### Port Moresby

**Warehouse & Head Office**  
Wards Road, Hohola

Phone: 7373 6100  
Alt. Phone: 325 1088  
Email: [sales@bishopbros.com.pg](mailto:sales@bishopbros.com.pg)



### Lae

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### Mt. Hagen

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## Our Catalogue

Our market-leading catalogue is an invaluable sourcing companion. It contains more than 15,000 products collated into easily digestible categories for easy reference and reflects the broad range of things Bishops stocks in-country. If you can't find what you really need within the pages of this catalogue, don't despair, more often than not, Bishops will source it for you, meaning everything you need is at this one-stop-shop. Visit our website to order or download a copy.



## Our Website

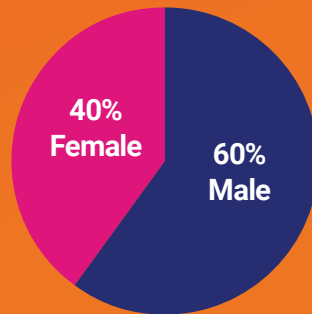
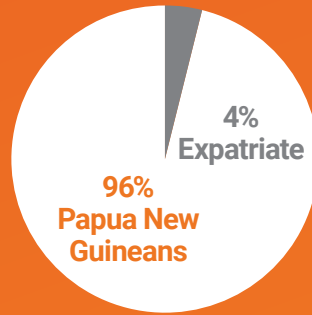
Keep up to date with the latest news about Bishops, see the latest products offerings, event information or get in contact with your local Bishops store. The website also provides free product resources and reference guides to use in your workplace. Visit [www.bishopbros.com.pg](http://www.bishopbros.com.pg) to begin your journey.

# The Bishops Team

Over our 50 years of operations in Papua New Guinea, Bishops has grown from a small business and now employs over 300 staff across the country.

The staff at Bishops represent a valuable and important part of our community, providing excellent customer service to both our customers and suppliers. Bishops prides itself on training and developing our local talent. We have many stories to share where young men and women have entered the business in our warehouses and showrooms and with hard work, training and mentoring, we now see these Bishops people in leading roles. This strategic move has substantially reduced our reliance on expatriate staff.

As an equal opportunity employer, every effort is made to develop all our people to not only service the Bishops business and our customers, but to promote and share their learnings with family and friends in the community.



## Supporting Our Community

Our staff make our company what it is, therefore we like to support them through not only training and guidance, but also through the sponsorship in various local competitions around the country.

96% of our staff are Papua New Guinean, which is why the communities surrounding our company are so important to us. Bishops has developed into what it is today through the custom and support of these communities and views its obligations to the people and cultures of PNG as highly important.

At Bishops we try to reflect the support given to us by giving back to the community, and over several decades have become involved in numerous sports and cultural sponsorships.

With increased engagement in our local communities, we trust this comes back to excel in our service and commitment to you, our customer.







# Ethical Sourcing & Modern Slavery

Bishops Code of Conduct and related initiatives are committed to high standards of ethical behaviour, from day-to-day business interactions to Community Engagement initiatives.

Bishops acknowledges the responsibility we have in promoting ethical and sustainable business practices for not only ourselves, but all other stakeholders throughout our supply chains. Human rights are of significant importance to all of Bishops' employees, customers and communities surrounding the locations we operate in, and as such Bishops is committed to a journey of ongoing and continuous improvement to ensure the risk of modern slavery within our supply chains is minimised.

## **Sedex Global**

Bishops have partnered with Sedex Global to help manage our ethical sourcing commitments. Sedex provides Bishops with an ethical platform where we can operate responsibly and sustainably. Sedex is also an accredited host of SLCP (Social & Labour Convergence Program) providing a joint assessment framework that aims to improve working conditions in the global apparel and footwear supply chain.

Sedex allows Bishops to maintain data on ethical and responsible practices in four key areas:

- Health and safety standards
- Labour standards
- Environmental impact
- Business ethics

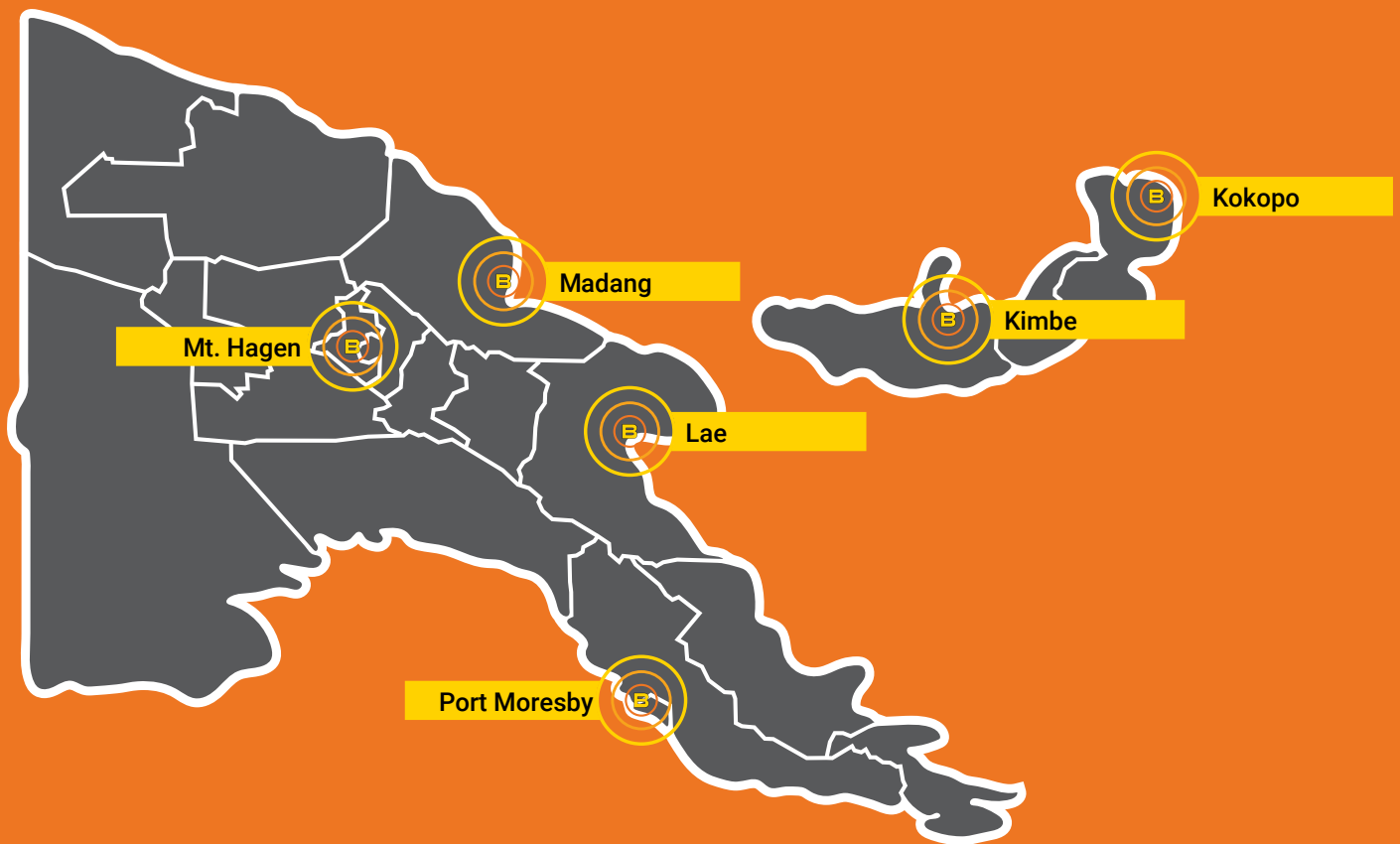
## **Supplier Risk Assessment**

We set clear expectations of our suppliers to conduct business in a manner that is ethical and sustainable, and we make known our complete opposition to slavery in all forms.

As part of our Supplier Assurance Programs facilitated by Sedex, we engage with our suppliers through our Supplier Risk Assessment Questionnaire. These assessments are used to understand our suppliers' risk assessment process, their own policies, actions and commitments in relation to reducing the risk of modern slavery in their own supply chains.

As a reseller, we purchase from reputable third-party suppliers who are expected to operate in a safe and ethical manner whilst respecting human rights. We expect these suppliers, as manufacturers, distributors and service providers, to have policies and programs in place to address modern slavery risks within their own supply chain.

Bishops recognises that tackling modern slavery will require a sustained, ongoing and meaningful commitment, and will continue to work with internal and external stakeholders to address our role in minimising the risk across our supply chain.



## Port Moresby

### Warehouse & Head Office

Wards Road, Hohola

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### Hours of Operation

Monday–Friday: 8am–5pm

Saturday: 8am–12pm

*After hours service available*



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